

Cullen Cottage

Privacy Policy

This page explains how this site uses any information you give to us, and the ways in which we protect your privacy.

The Data Protection Act

Under the Data Protection Act 1998, we have a legal duty to protect any information we collect from you. We do not pass on your details to any third party unless you give us permission to do so.

What information do we collect?

If you are a user with general public and anonymous access the website does not store or capture personal information, but merely logs the user's IP address that is automatically recognised by the web server.

We do not use cookies for collecting user information and we will not collect any information about you.

We collect information from visitors to the Cullen Cottage website in two ways:

1. Requests for information or services via email and online forms
2. Feedback via an online form

Contacting us

You can ask for information or request services in 4 ways: by requests and questions sent by online forms, e-mail, phone or post. You can make comments and give us your feedback in the same way.

If you send an e-mail or complete a form on the website asking for information or a service, or sending a comment that requires a response, it will be passed to the appropriate person who will respond to you. We do not pass on your details to any third party unless you give us permission.

After we have replied to you, we will keep a record of your message for at least three years.

Site usage information - Log files

Log files allow us to record visitors' use of the site. We put together log file information from all our visitors, which we use to make changes to the layout of the site and to the information in it, based on the way that visitors move around it. Log files do not contain any personal information or information about which other sites you have visited.

What happens when I click on a link to another site?

The Cullen Cottage website contains links to other websites. This privacy policy applies only to our site, so you should always take care when you are moving to another site and read the privacy statement of any site, which collects personal information.

If you wish to see our records of any correspondence you have sent to us, or if you have a query or complaint about this privacy policy or about the site, you can contact us by e-mail, phone or regular mail:

E-mail: info@cullencottage.com

Phone: +44 (0)1349 862538

Mail at the address below.

Robert and Freya Taylor , 1, MacLeod Place, Dingwall. IV15 9TZ Scotland.